

THE FLIGHT PLAN

FALL 2023

MEET THE NEWEST GMX CREW!

JOIN US IN WELCOMING
STERLING LOCK
VP OF FINANCE

TOWN HALL
EXPENSE
REPORT UPDATES!



WATCH VIDEO



**Michael
Vanacore-Netz**
Chief Executive Officer

Paul Rodsjo
Executive Vice President
and Director of Operations

Todd Vollhaber
Chairman of the Board

Dan Schadeegg
Executive Vice President

Jim Lubratt
Executive Vice President

Richard Barlow
Director of Maintenance

REMEMBER TO

- S Smile and Greet**
Make customers feel welcome and taken care of from start to finish.
- H Hear Their Story**
Give your full attention, ask and listen. Get to know the customers.
- O Own the Experience**
Go above and beyond. Attention to detail matters. Resolve complaints and follow-up with staff and customers.
- W Wow Them**
Go over the top and delight the customer with the unexpected.
- U Use Your Unique Perspective**
Your personality and expertise can make every flight one-of-a-kind.
- P Pursue Your Passion**
This is what makes us good at our jobs.

I want to make sure that our culture and our values within this team and within our company represent and reflect what we want to promote outward to our customers.



GLOBAL AIR CHARTERS ACQUIRES CAVU, EXPANDING MAINTENANCE OPERATIONS IN NORTHEAST U.S.



CAVU is based in Luzerne County at Hazleton Regional Airport (KHZL), where Global Air Charters maintains a hangar and the two companies have enjoyed a close working relationship. The acquisition process began in October 2022.

The move is part of GAC’s broader strategy to grow its mechanical division, Global Maintenance (GMX), placing safety and reliability further at the heart of its operations.

“From day one, CAVU impressed us with their knowledge, professionalism, and commitment to the highest safety standards. We’re looking forward to them expanding our maintenance capabilities as a company,” says GAC chief executive - and officer, Michael Vanacore-Netz.

“We at GAC/GMX are very excited about the acquisition,” says Richard Barlow, GAC/GMX director of maintenance. “As we expand our presence, it’s incredibly important to grow our qualifications. Putting the maintenance talent under one hat and offering it outside of our network is a testimony to the hard work and experience that the CAVU team brings to the table.”

[READ MORE](#)



Richard Barlow
General Manager & Director of Maintenance

Richard Barlow dreamed of building rockets as a child. Now, he's ensuring the world-class safety standards that GAC is proud to uphold. Rich attended Embry-Riddle Aeronautical University and U.S. Army Aviation School, and holds an Airframe and Powerplant License.



Nicole Jeffords
145 Accountable Manager

Nicole has 18 years of aviation experience in aircraft maintenance Parts 91, 121, 135, and 145. Her specialty areas are regulatory compliance, quality assurance, training course facilitator, maintenance record inspection, and compliance research.



Alberto Alvarez
Maintenance Coordinator



Andrew Baum
A&P Mechanic



Noel Brewer
Parts & Inventory Supervisor



Vince Colarusso
A&P Mechanic



Chris George Jr.
Mechanic Assistant



Robb Keaveney
A&P Mechanic



Keith Stigura
A&P Mechanic



Tatyanna Kurenysheva
Work Order Admin



Jerry Steber
A&P Mechanic



Dave Wilson
Parts Clerk

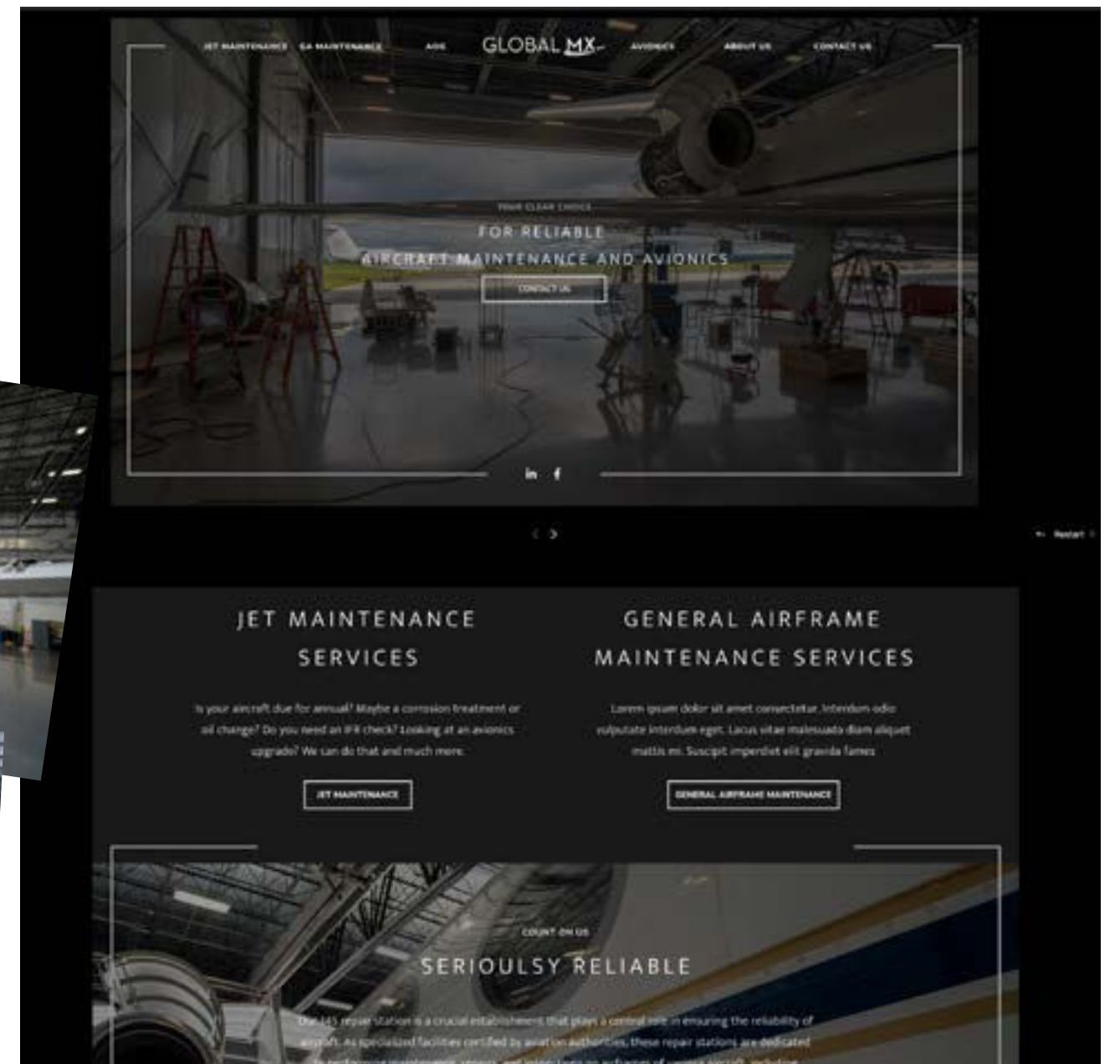




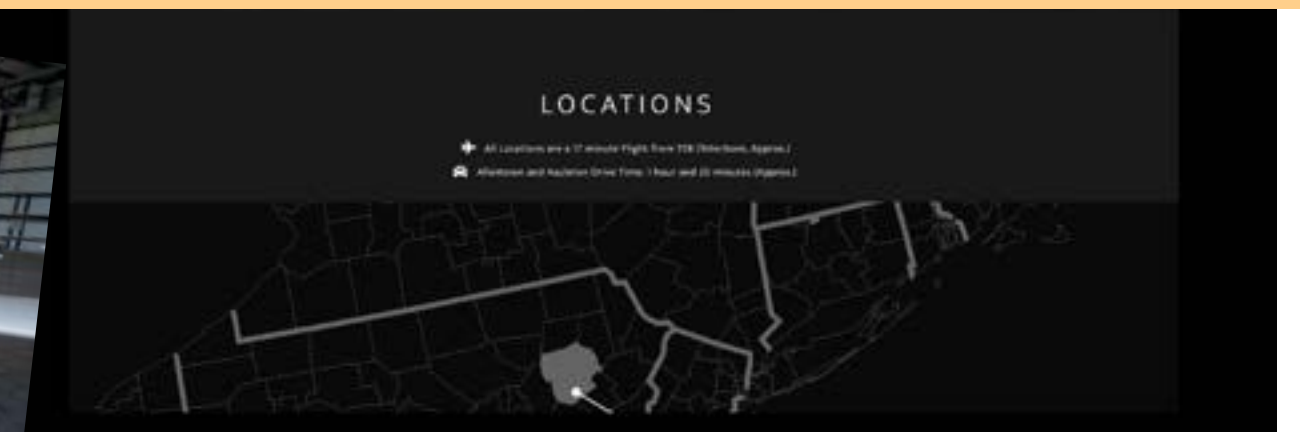
604 HAYDEN CIR
ALLENTOWN, PA

NEW PHOTOS OF THE MAINTENANCE CENTERS

5203 OLD AIRPORT RD
HAZELTON, PA



SNEAK PREVIEW
WWW.GMX.AERO
DUE TO LAUNCH FALL 2023



NEW HIRES




**DYLAN
NORGARD**
FIRST OFFICER

[READ MORE](#)



**JUSTIN
CURTIS**
CAPTAIN

Welcome  Congrats

PROMOTIONS



NATE POCHOMIS
CHIEF PILOT



DAVID AVILA
ASSISTANT CHIEF PILOT



MARNIE LUBRATT
SENIOR ACCOUNTANT



BOB BRUOSTA
DIRECTOR OF SALES

EMPLOYEE SPOTLIGHT STERLING LOCK

We are excited to announce the addition of Sterling Lock, our VP of finance. Sterling is originally from Madison, WI and graduated from the University of Wisconsin-Madison with dual Bachelor of Science degrees in economics and political science. He is looking forward to having a lasting impact at GAC.

[READ MORE](#)



HAPPY BIRTHDAY FALL 2023

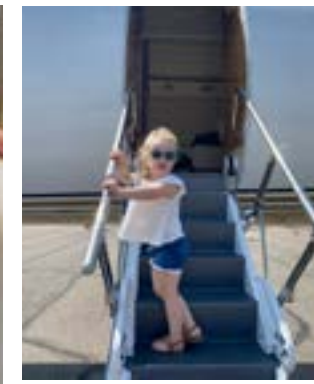
SEPT 1	Alyson Richards	OCT 18	Stephan Faivre
SEPT 3	Katie Kouns	OCT 23	Paul Rodsjo
SEPT 12	Colleen Bertagnolli	OCT 29	Vince Colarusso
SEPT 28	David Avila	NOV 12	Kiara Mari
SEPT 30	Sterling Lock	NOV 12	Danielle Hill
OCT 5	Colin Bazo	NOV 13	Nate Pochomis
OCT 14	Robb Keaveney	NOV 16	Brian Town
OCT 16	Cara Battershall	NOV 17	Olivier Besoux
OCT 17	Briana Tosti		



BIRTH ANNOUNCEMENT

ANDREW EULL

Theodore Andrew Eull was born on March 16th 2023. His big sis Elody will keep stealing the show. Congratulations Andrew & family.



HAPPY ANNIVERSARY FALL 2023

1

Olivier Besoux
Christopher Caine
Katie Kouns

2

Colin Bazo
Christopher Kohler
Kiara Mari

3

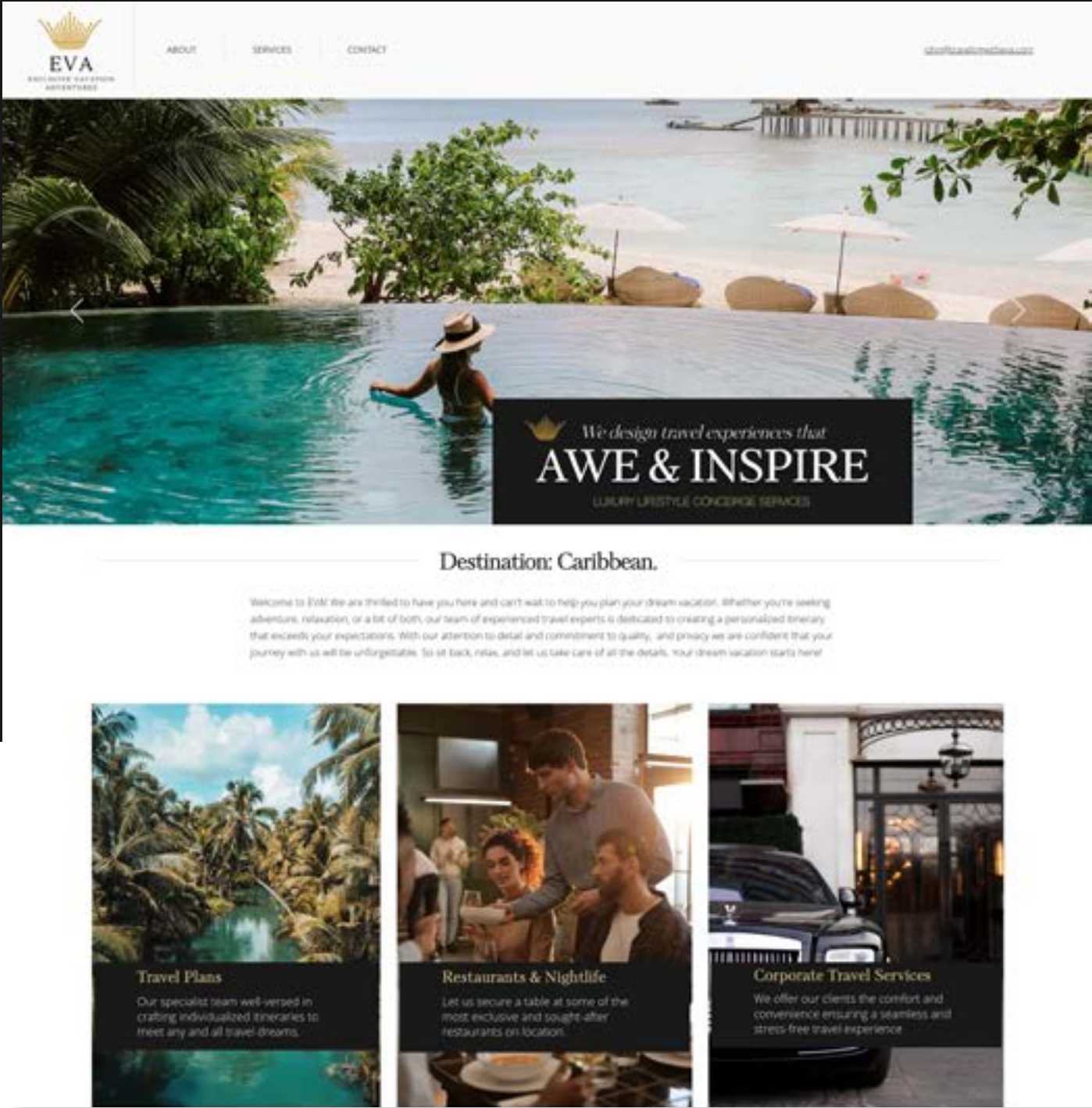
David Avila
Rachel Canada
Nathan Pochomis

4

Vince Colarusso

6

Brian Town



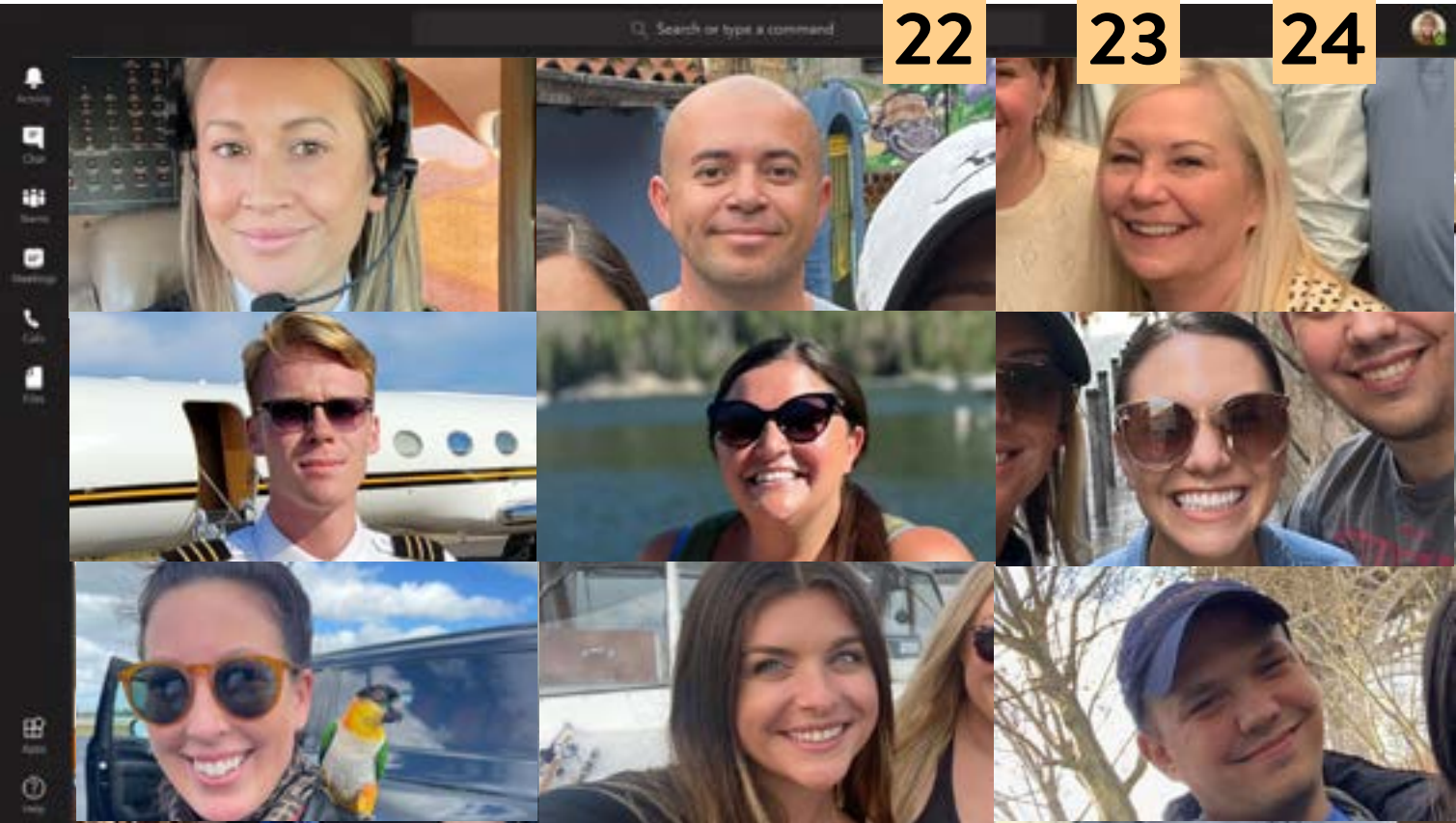
An Exciting New Relationship with Exclusive Vacation Adventures

Global Air Charters is now a key partner with a client-favorite premier luxury service and experience brand.

Exclusive Vacation Adventures offers bespoke experiences and Caribbean travel itineraries that fit extraordinarily well with the product we offer in private air travel. With EVA, you can take a vacation before your vacation by letting them create the perfect tailored getaway for you. Here's what we're looking forward to in this new partnership with EVA:

[READ MORE](#)

[TRAVELINGWITHEVA.COM](#)



TOWN HALL RECAP

Accounting took some time to meet with staff and crew to go over updates to the GAC expense report process.

If you were unable to attend, and did not receive the link to the recorded Town Hall. Please reach out to:
HANNAHK@SVL.COM

Thank you for attending

Vendor bills and payment requests:

ACCOUNTSPAYABLE@GAC.AERO

Customer quotes, invoices, and payment status:

ACCOUNTSRECEIVABLE@GAC.AERO

General accounting questions or assistance:

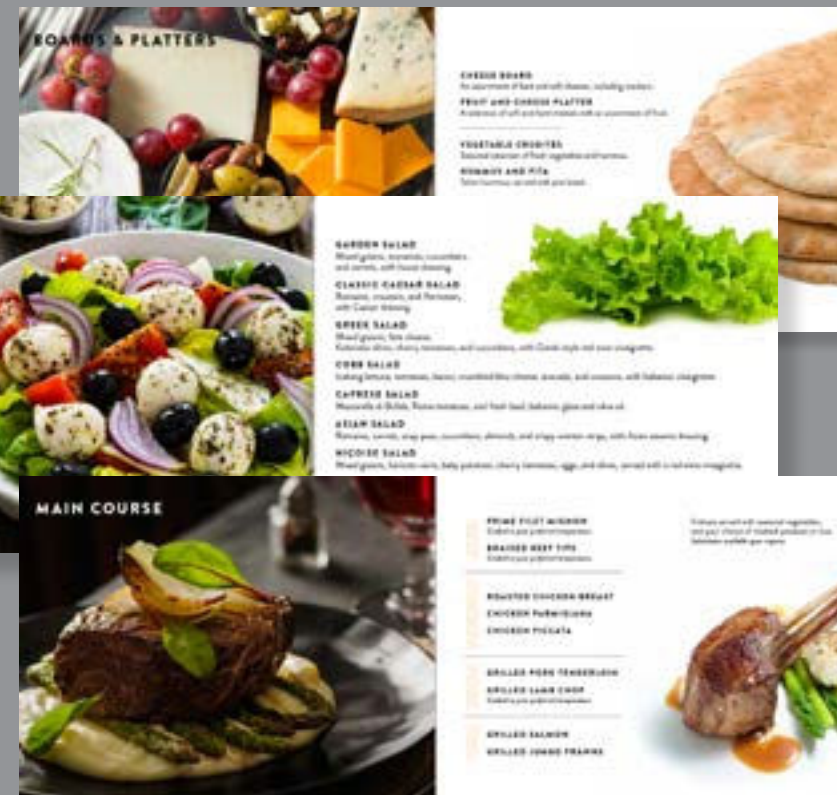
ACCOUNTING@GAC.AERO





Inflight Catering Menu

Briana partnered with Sales and Marketing to develop this new “digital” Inflight catering Menu. Once a flight is booked, our Sales team will share this menu with our customers. Giving them a branded experience of the most popular dishes available.



REMEMBER ONBOARDING AND REPLENISHMENT FORM LINKS

We have updated the forms for onboarding and replenishment. Please save these new links.

[CABIN ATTENDANT ONBOARDING](#)

[CABIN ATTENDANT REPLENISHMENT](#)

[DISPATCH/MAINTENANCE ONBOARDING](#)

[PILOT ONBOARDING](#)

[PILOT REPLENISHMENT](#)

[TRADESHOW/EVENT SPONSOR REQUEST](#)

TRADESHOWS



SEPTEMBER 12, 2023

Air Charter Expo in London Biggin Hill

A unique networking event for the business air charter industry worldwide. A full day of exhibits, meetings, presentations, and opportunities to do business.

[EXHIBITORS](#)



SEPTEMBER 23, 2023

Girls of Aviation in Minnesota

Since 1990, Women in Aviation International (WAI) has been dedicated to the encouragement and advancement of women in all aviation career fields and interests. Forming in 2014, Stars of the North became the 97th chapter of WAI, located in Minneapolis, Minnesota.

[SPONSORS](#)



NEW PILOT TIES & LANYARDS

PILOTS:

Once you've received your new ties, please discard your old gold ties.

If you have gold ties that are in good shape, please contact Lynn Halsey.

NEW TIES SHOULD BE IN EFFECT BY SEPT. 1ST.

The gold ties are being phased out.

[HAVEN'T RECEIVED YOUR TIE?](#)



WANT TO BE FEATURED ON THE COVER?

UPLOAD PHOTOS TO
THE SHAREPOINT SITE 

Photos for the cover should be well-lit, high-res, and showcase the airframe, destination, or staff (either engaged in their job or smiling in a group portrait). Staff must be dressed in uniform.

By uploading, you give Global Air Charters permission to use the image.

HAVE AN IDEA FOR THE NEWSLETTER?

Or see a potential error in
advertising?

JENNIFERR@SVL.COM

HELP PROMOTE GAC ON SOCIAL MEDIA TO WIN A \$50 GIFT CARD!

Follow our company pages on Facebook, Instagram and LinkedIn, and then like, comment, and share our posts. From Sept 15th through Oct 1st, the employee who logs the most engagements (each like/share/comment on each platform counts as one) will be our winner. If there's a tie, a drawing will be held between the leaders.



**Spring & Summer
2024 Winner**

Grace Johnson

FOLLOW, LIKE & SHARE US



2920 CENTRE POINTE DRIVE
ROSEVILLE, MN 55113
844.212.5325
INFO@GLOBALAIRCHARTERS.COM